

OFFICE OF THE INSPECTOR GENERAL

Management Response and Actions Management of Risk in IOM Audit File No. 3P202107

The IOM Office of the Inspector General (OIG) conducted an internal audit of the Management of Risk in IOM on March to May 2021. The internal audit assessed the adequacy of the design and effectiveness of IOM's Risk Management processes in ensuring efficient roll out of Risk Management at an organizational strategic level, project/programme implementation, and IOM office operations. The audit covered the activities of IOM Risk Management from January 2018 to March 2021. The results of the audit are public and can be accessed through IOM's global website¹.

The OIG assessed the Office as *Partially Effective, major improvements needed*, and raised 12 audit findings and recommendations, of which 6 are high priority. As of the date this summary is publicly available, the management is in the process of implementation of action plans. One high priority recommendation related to Risk Management Function positioning and mandate is completed.

Management Response and Actions to the Open Recommendation of Internal Audit Report of 3P202107 – Management of Risk in IOM

Governance and Organizational Structure

Finding No. 1 Maturity assessment of IOM's Risk Management using relevant United Nations models and standards

Implementation On-going

Achievement of increased risk management maturity when benchmarking with both Joint Inspection Unit and United Nations High Level Committee on Management's targets and indicators will require advancement in a number of points raised in this report, as those are interconnected. The Risk Management Unit is working towards enhancing its risk management maturity level in 2022.

Finding No. 2 Need for review of Risk Management Function positioning and mandate Implementation Completed

As of 1st January 2022, the Risk Management Unit operates under the Executive Office (the highest IOM's decision-making body) taking advantage of increased synergies within the newly established Department of Strategic Planning and Organizational Performance. This includes straight coordination, cooperation, and linkages with operational compliance, evaluation and monitoring,

 $^{^{1}\}underline{\text{https://www.iom.int/sites/g/files/tmzbdl486/files/inline-files/3p-executive-summary -risk-management-in-iom-.pdf}}$



results-based management, Business Transformation, PRIMA, and Internal Governance Framework altogether. The Chief Risk Officer will also hold regular meetings with the Director General. Tentative schedule: Organizational positioning (completed) Policy Framework by 31 March 2022.

Enterprise Risk Management (ERM) Framework and Policy/ Systems and Tools

Finding No. 5 Poor compliance with existing instructions governing Risk Management in IOM (IN/213)

Implementation On-going

Efforts are ongoing, and the coordination and cooperation from regional and field staff in the elaboration of the revised Policy and Framework are key to ensure its future adherence, and compliance. Initial feedback from all staff involved include clear indication, steps and templates that will go alongside the revised policy to ensure its implementation.

Tentative schedule: September 2022.

Finding No. 6 Absence of effective systems and tools to enable Enterprise Risk Management to adequately function

Implementation On-going

Process and Integration

Finding No. 8 Absence of integration of Risk Management with Internal Controls

Implementation On-going

Through the new network of Risk Management Focal Points, first created at Regional Office level, the Risk Management Unit is aiming at addressing this audit recommendation in a coordinated way.

Monitoring and Reporting

Finding No. 11 Status of implementation of previous MOPAN recommendations Implementation On-going

The Risk Management Unit has developed a comprehensive roadmap to address MOPAN's recommendations and will be able to demonstrate achievement in majority of Micro-Indicators by the time of the next review (Q2 and Q3 of 2022).

<u>OIG - Internal Audit Comment:</u> Internal Audit acknowledges the ongoing effort to implement the recommended areas for improvement and recognizes the importance of the action undertaken to date. Internal Audit will continue to follow up closely on the status of recommendations.